

**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member)



Ref: GRF/Burla/Div/BNED/ (Final Order)/ 19 (4)

Date: 30.01.2025

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),

1	Case No.	BRL/929/2024			
2	Complainant/s	Name & Address Tikeswar Chhatra At/Po-Sandipahad, Lakhanpur, Dist-Jharsuguda-768219.		Consumer No 4172-1205-1637	Contact No. 7894094703
3	Respondent/s	SDO(Electrical), Belpahar, TPWODL			Division B.N.E.D, TPWODL, Brajrajnagar
4	Date of Application	23.12.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 √ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC Conduct of Business) Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 6. Others			
8	Date(s) of Hearing	23.12.2024			
9	Date of Order	30.01.2025			
10	Order in favour of	Complainant		Respondent	Others √
11	Details of Compensation awarded, if any.	NIL			


President

Grievance Redressal Forum
TPWODL, Burla - 768017

Place of Camp: ESO Office, Belpahar, Lakhanpur PSS, TPWODL

Appeared

For the Complainant- Tikeswar Chhatra

For the Respondent - SDO(Elect.) Belpahar, TPWODL, Brajrajnagar.

GRF Case No- BRL/929/2024

(1) Tikeswar Chhatra
At/Po-Sandipahad, Lakhanpur,
Dist-Jharsuguda-768219
Consumer No.- 4172-1205-1637

COMPLAINANT



VRS

(1) SDO(Elect.) Belpahar, TPWODL, Brajrajnagar

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Tikeswar Chhatra bearing Consumer No **4172-1205-1637** under BNED, TPWODL, Brajrajnagar has stated about billing dispute.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has submitted photograph of the meter and PVR dtd. 02.01.2025 in this case.

OBSERVATION

The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-DOM consumer having CD 0.15kw with initial date of p/s 17.03.2010 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. Bills were served from May-Jun'2010 to Jan'2012 in actual with different units 63/100/50 units etc. Prov./Avg. bills from Mar-Apr'2012 to Oct-Nov'2019 with 136 units and others monthly/bi-monthly. During Jan'2020 meter was changed with new meter sl. no. LW439064. An amount of Rs 28610.95/- was in arrear till Apr'2024. From Apr'2024 p/s was disconnected. So, the complainant is advised to pay Rs 10000/- and opposite party is directed to reconnect the p/s after receiving of Rs 10000/-.

So, there is no scope of revision hence the instance case petition is hereby dismissed.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum
TPWODL, Burla - 768017

(A.K. Satpathy)

President
President

Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to: - (1) Tikeswar Chhatra, At/Po-Sandipahad, Lakhanpur, Dist-Jharsuguda-768219.

(2) Sub-Divisional Officer (Elect.) Belpahar, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), BNED, TPWODL, Brajrajnagar.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoingar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) or Odisha Electricity Regulatory Commission, At-Plot No.04, Chunokoli, Sailashree Vihar, Bhubaneswar-751021 within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".